Wired Set Top Box Installation Guide

1. Place the new Set Top Box in the same location that your previous Set Top Box was located.

2. Connect an Ethernet Cable from your router to the port on the back of the Set Top Box, circled in red on the image below.

3. Connect your TV to your Set Top Box. In most cases, an HDMI cable is utilized circled in blue on the image below.



Having trouble? We can help!





4. Connect your Set Top Box to a power source.

5. The Set Top Box will go through a software update process. This process can take 5 to 10 minutes.

During this time, please do not power cycle the Set Top Box

