



Taking Home Network Performance and Control To Another Level

AlloIQ™ gives you easy access to a snapshot view of your home or small business network. Through the app you can view all the connected devices on your network, set up parental controls or a guest network, change your SSID and password, and more. **AlloIQ** puts you in charge!

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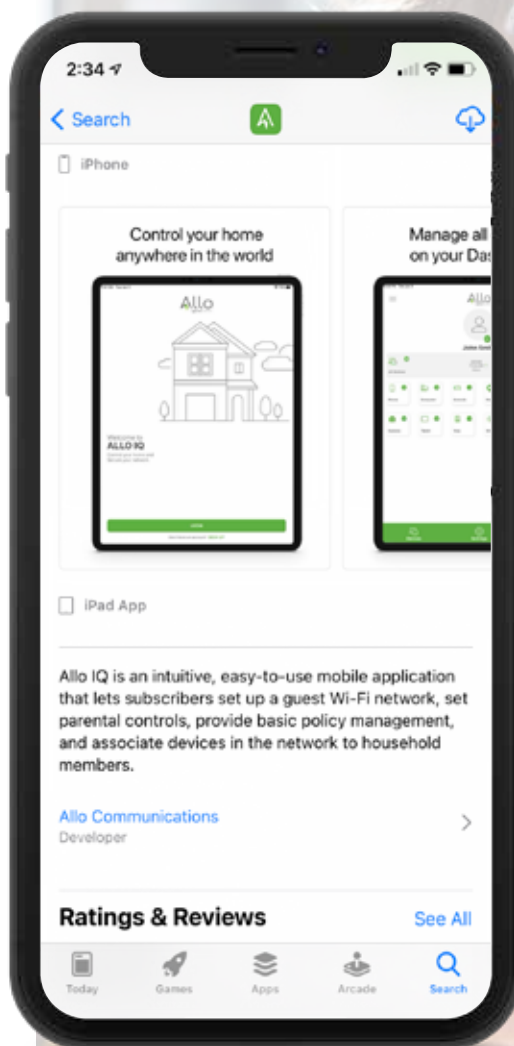
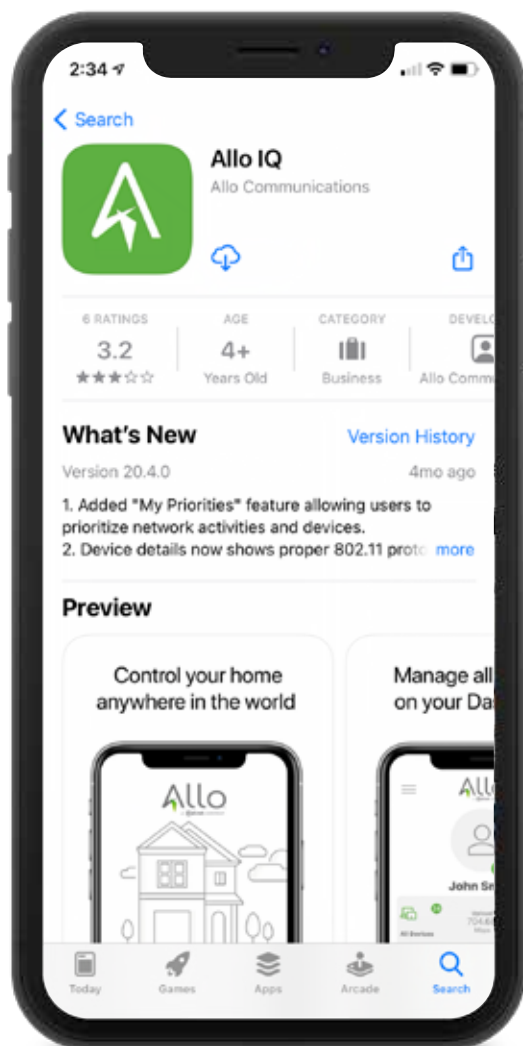


SET-UP GUIDE

AlloIQ

One app to rule them all!

Welcome to the future! The GigaSpire is the ultimate Wi-Fi system. To begin, download the **AlloIQ** App from the Apple App Store or the Google Play Store and install onto your phone or tablet.





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App set up

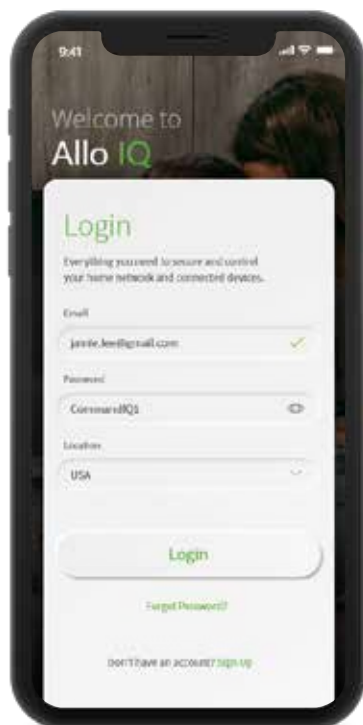
Setting up your app has never been easier!

STEP 1

Tap "SIGN UP"

If you forget the password to access your **AlloIQ**, select "Forgot Password?" to reset and access your account.





STEP 2

Enter basic personal information

The password you enter here will be the password you use to login to the app.

STEP 3

New system setup

If your system is not plugged in and connected, complete steps 1-4 of the ALLO Router Quick Start Guide.





STEP 4

Scan the QR code

Your system will have a metal plate on the side or bottom. Simply tap the icon and scan the QR code.

Alternately, you can enter the MAC Address and Serial Number also found on that same metal plate.

After you select “Ok,” you may be asked to enter your account number.

STEP 5

Name the network and create a password

If you are setting up your home network for the first time, you can assign a name and password for your Wi-Fi network.

If your Wi-Fi is already set-up and working: select ‘Click here to skip’ towards the top right of the screen. Once the network has been detected, enter the existing Wi-Fi password for your network.





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Main Dashboard

This is the home screen you'll see every time you open the app



The Dashboard gives you complete control over the devices in your home. The “+” icon at the bottom on the screen allows you to:

- Create profiles for People and Places in your home
- Connect new devices
- Set up a guest network
- And Enable new services like Alexa, ProtectIQ Network Security and ExperienceIQ

The My Network at the top of the dashboard is where you can:

- Access your Wi-Fi Network Settings
- Run a Bandwidth Test
- View all connected devices
- Disable services
- View device usage

You can also access a list of these connected devices, by selecting things from main tile or in the tool bar at the bottom.

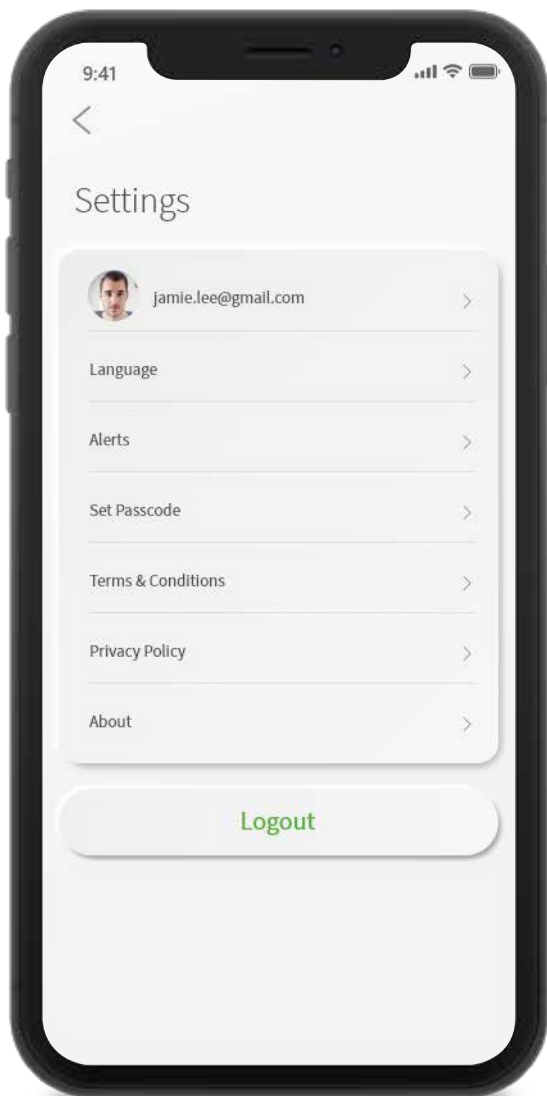
Note: If you are using the app on a GigaCenter you will not see the section showing the last speed test results. If you are using the app on a GigaSpire, this section will not appear until you run your first bandwidth test through the Main Menu. Alexa is not available with all models.



SET-UP GUIDE

Settings

A world of customization
is available to you



Account Name

This will allow you to update the name shown on your app and the login password

Language

Choose your preferred language

Alerts

To receive notifications from the app, leave this in the ON position

Set Passcode

You can set a PIN in lieu of an app login password

Terms & Conditions

Provides the terms and conditions you acknowledge by using the app

Privacy Policy

Provides the Privacy Policy of the app

About

Provides a brief summary of what the app does

Logout

Provides the ability to log out of the app

Remove Account

Do not select this option unless directed by your service provider

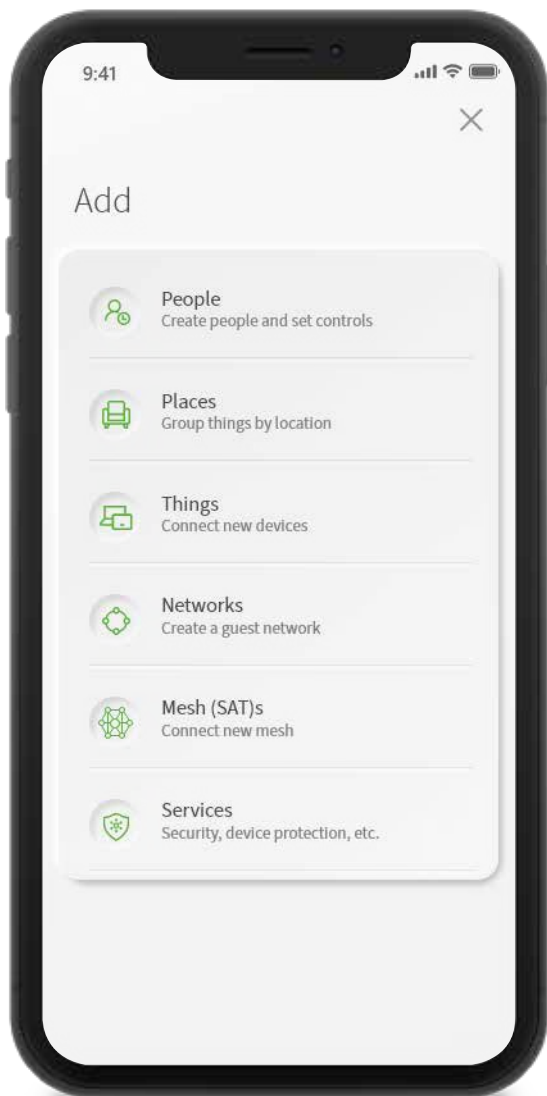
Your App Version will show in the about tab.



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The + button

The plus feature quickly takes you into the key features of the app.



People

Connect your Things (devices) with people in your home network. This allows you to set parental controls, content filters, time limits and so much more

Places

Places are a great way to tailor your Wi-Fi to devices connecting to a specific area in your home like an office, media room, patio or game room. This allows you to optimize your Wi-Fi performance and prioritize your devices and activities for those places

Things

You can easily find your network details here to connect a new device to your Wi-Fi

Networks

Add a guest network at anytime and keep your main Wi-Fi network and data safe while you have guests over. You can set a duration and even text the wifi network name and password to your visitors

Mesh (SAT)s

Extend the reach of your Wi-Fi network by connecting a new mesh point

Service

ExperienceIQ: Parental Control (Enhanced)

Provides the ability to set profiles, assign devices, schedule offline time, add content filters, app filters and website filters, and view profile usage

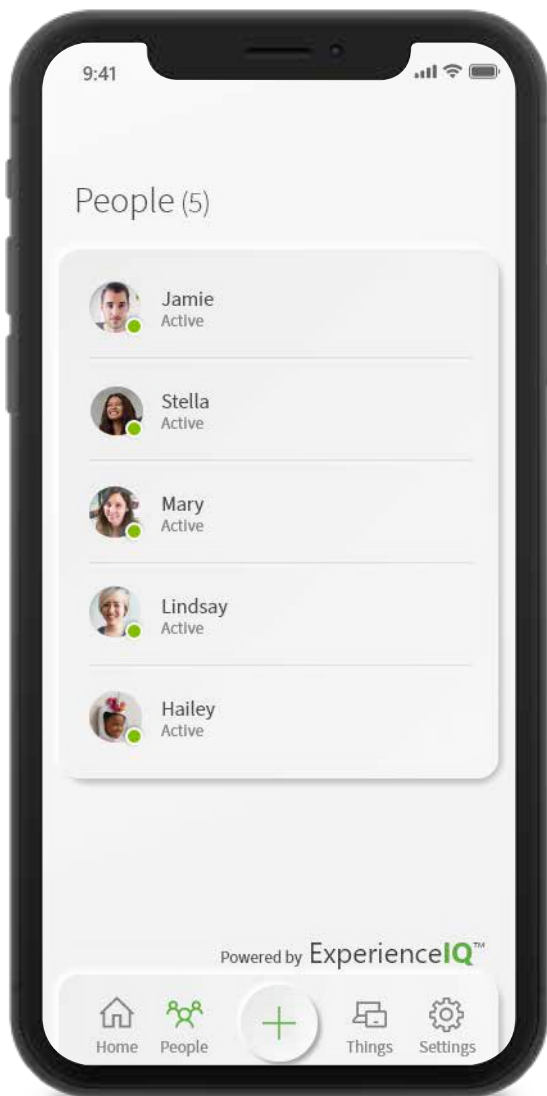
ProtectIQ: Network Security

Provides network level protection against malware, viruses, etc.



SET-UP GUIDE

Parental Control (basic)



To create a parental control profile:

1. From the home screen, select the “+” symbol and select “People” to create a new profile
2. Enter the name for the profile in the box and select the devices you would like to add to this profile
3. Select “Done” (at the top of the screen)

Once the profile is created you can do the following:

- Tap “edit” in the profile and add a picture if desired
- Swipe the Internet Access toggle off to pause all devices connected to this profile
- To bring devices back online swipe the toggle back on
- Tap “Edit” to add Device to add more devices to this profile
- Tap the red minus icon to remove devices from this profile

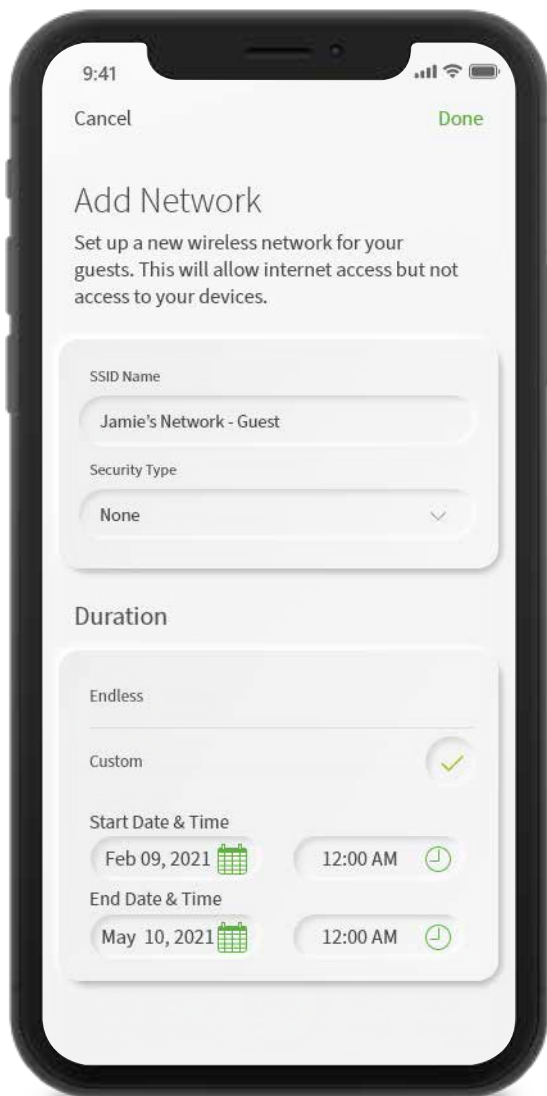
Note: If a device has the AlloIQ App, do not add it to a profile, as you may inadvertently cut off your access to these controls. If this happens, switch to mobile data to restart the profile with your app device.



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Guest Network

Creating a guest network has never been easier!



When you tap the “+” icon from the main menu you will have the option to “Add a Guest Network” by selecting Networks.

In the Setup a Guest Network screen, do the following:

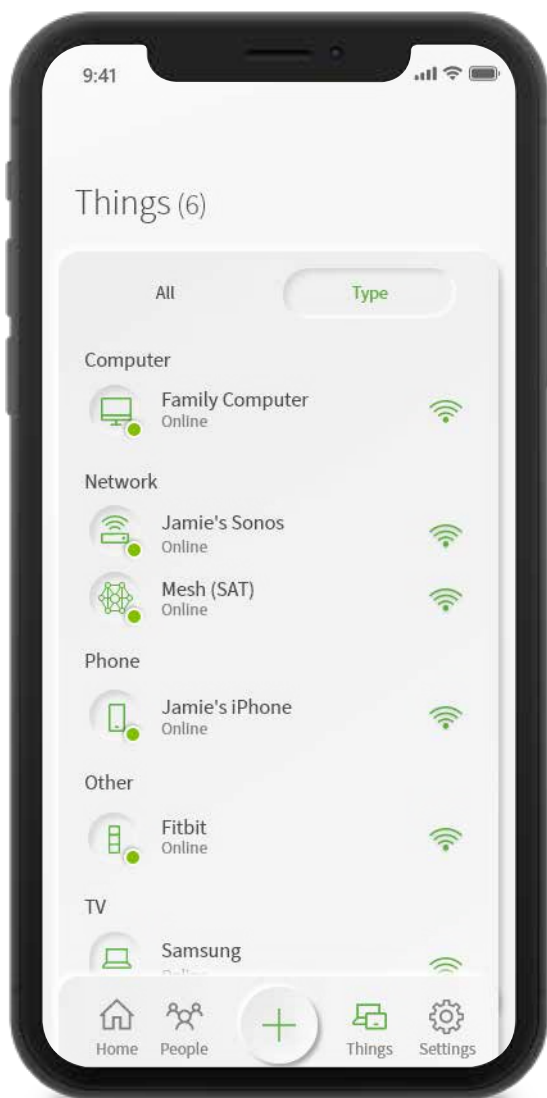
1. Enter the event name: e.g. family visit
2. Set the name of the wireless guest network as you want it to appear for your guests
3. In the drop down box, you can choose to set a password for this guest network, which is highly recommended to keep your network safe
4. This will bring up additional boxes for you to set and confirm your password
5. If you set this network to Endless, it will stay available
6. The alternative is to set a Start and End time for this guest login to be valid
7. Once you have set the parameters for your guest network, select Done at the top of the screen
8. Press Done to complete setup or Share to send an SMS or email to your contacts.
9. To edit Guest Networks, select My Network from the home screen. Select View Networks and select the network you wish to edit or delete.



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Device list

Creating and managing
a list of devices is as
easy as 1-2-3



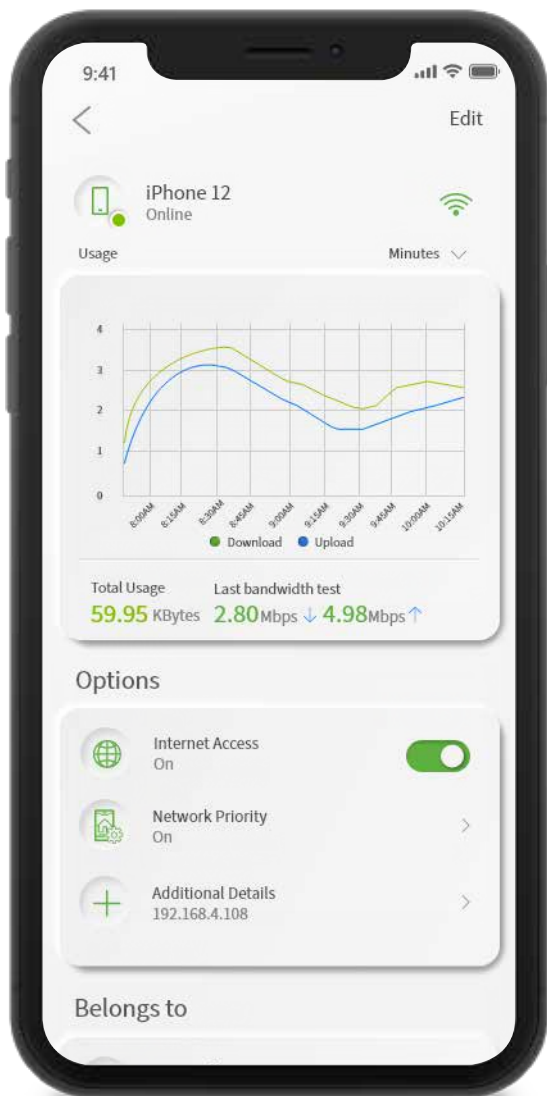
Things allows you to see the devices connected to your network. Tap on a device to see additional details including:

1. Device name
2. Signal strength
3. Internet usage

SET-UP GUIDE

Device details

Manage all your devices



The device details screen will show the device name at the top of the screen followed by a chart that indicates the amount of data that was used by the device over a period of time.

By tapping into the edit function in the upper right hand corner, you can rename the device to something easier for you to identify.

You can also change the category for this device by selecting the drop down button found within "Additional Details."

Data Usage shows data used by this specific device.

The bottom box shows additional connection details for this device.

By toggling the On/Off button in the Internet Access section you can turn off or on Wi-Fi for this device.

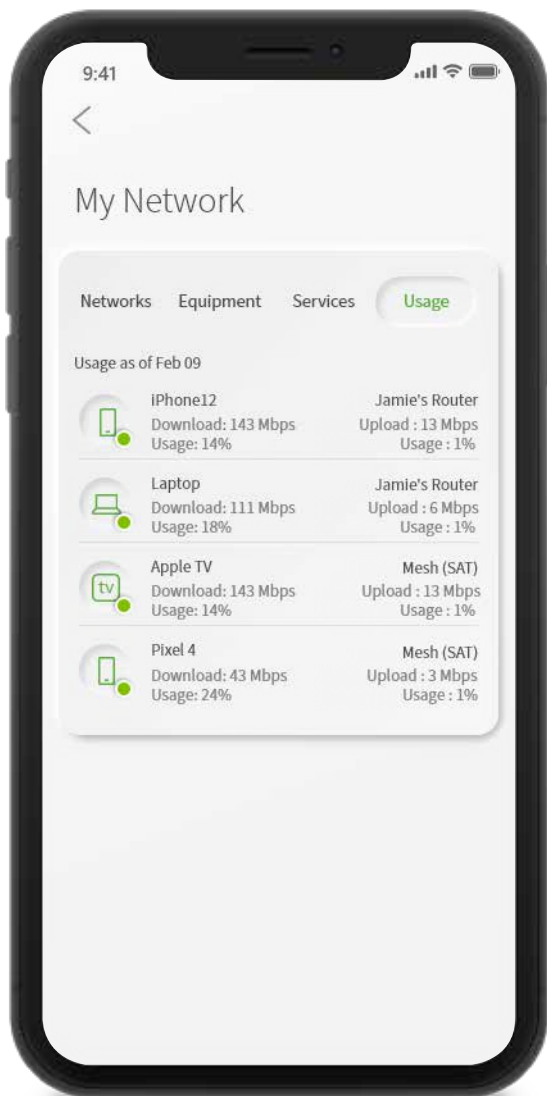
Network Priority is available with ExperienceIQ and allows you to prioritize traffic and devices on your network.



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Network Usage

Keep track and monitor the usage for each device



Network Usage is organized by device.

From this view, you can see basic information about usage from each Wi-Fi connected device on your network, including:

1. Device identification and whether the device is connected to Wi-Fi
2. What network device it is connected to
3. Network usage
4. The amount of data that has been used by this device

Network Usage is updated each time you run a bandwidth test through the app.

Note: This feature is only available with a GigaSpire.



SET-UP GUIDE

Network Map



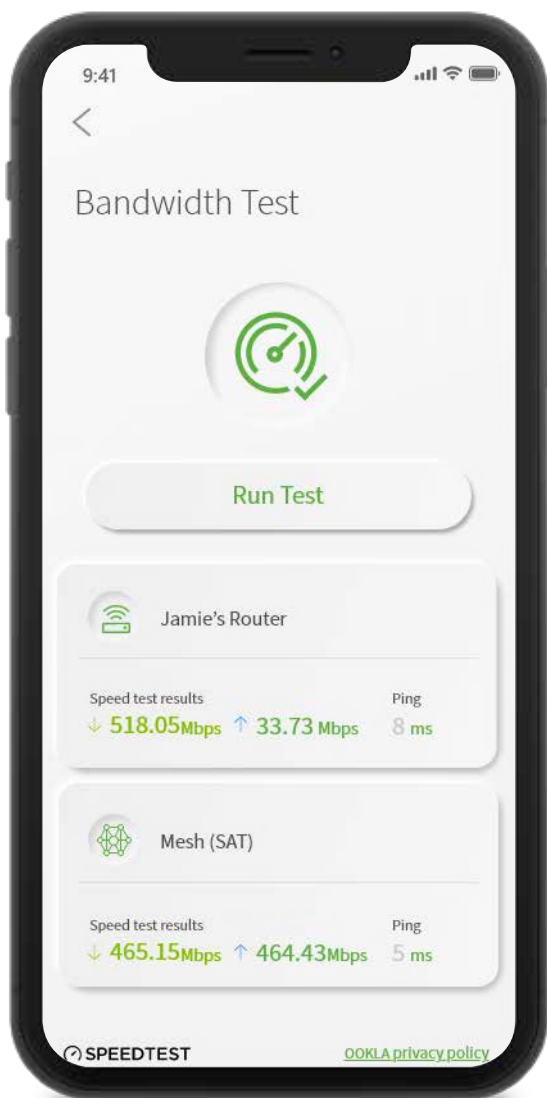
From the dashboard you can select select My Network. This will show any GigaCenter, GigaSpire, or GigaMesh units connected in your network. Next tap into your Wi-Fi Network from the Networks tab. From here, tap into the “Map” section to view devices connected to your system. You can tap on the Mesh icon to get performance information and devices connected at that Mesh unit.



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Speed Test

Internet bandwidth test



The easiest way to run a bandwidth test is by tapping into “My Network” from the main dashboard and then tapping into your Wi-Fi router. Tap “Bandwidth Test” in the Settings section. Then hit the Run Test button.

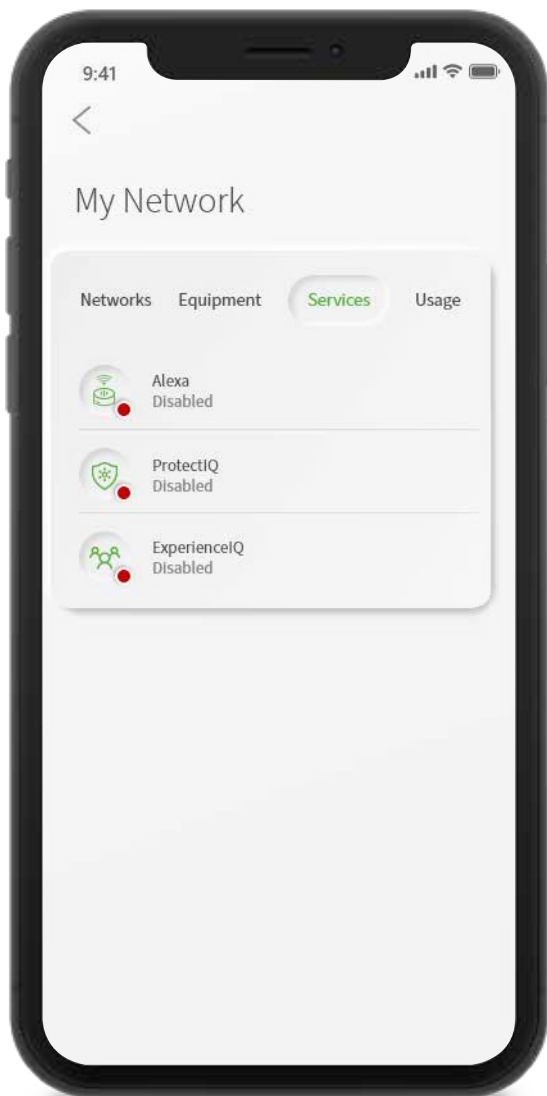
The speed test will first run between the GigaSpire and the Internet and then will conduct a speed test between any mesh units and the GigaSpire. Results will show as a notification and update at this location.

Note: This feature is only available with a GigaSpire.



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Enable and Disable Applications



When you select the “+” icon from the dashboard and then tap into “Services,” you will see a list of applications that are eligible for download into your AlloIQ app.

Select an item and simply follow the instructions to add the functionality.

Conversely, when you select Disable Application, you will see a list of applications that are currently running on your app that you can disable. Select an item that you would like to disable and simply follow the instructions to remove the functionality.

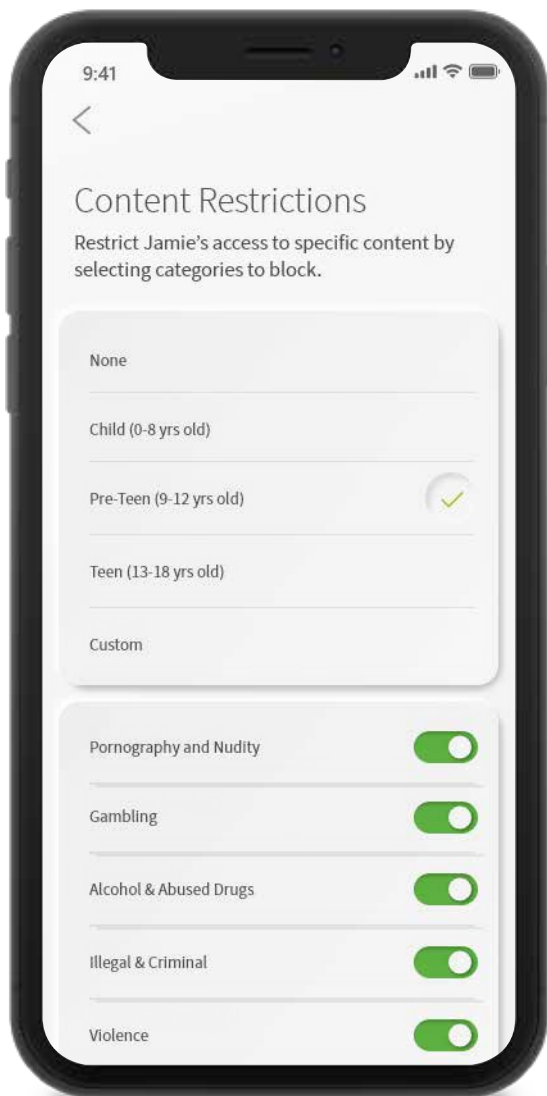
Contact your service provider for more details on the applications that are available to be added in the app.

Note: This feature is only available with a GigaSpire. Alexa is not available with all models.



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ExperienceIQ: Enhanced Parental Control



If you subscribe to **ExperienceIQ** from your service provider you'll have additional functionality to help manage access to the Internet within your home.

Start by selecting the + icon from the home dashboard and then tapping into the People section. Next create a profile. You'll be able to assign a name to the profile and assign the devices you want attached to this profile. You can also select the photo icon to add a picture to represent this profile. After selecting "done" those devices selected are now assigned to the profile you have created. You can remove a device by select Edit, and then selecting the "-" sign next to the device.

If you want to manually pause all devices assigned to this profile, toggle the Internet Access button to OFF.

Select Time Limits to set time limits for all devices connected to the profile.

Restrictions allow you to restrict access to specific content, applications and websites and enable Safe Search and YouTube restrictions.

Parental controls work while devices are connected to Wi-Fi.

Note: If a device has the app, do not add it to a profile, as you may inadvertently cut off your access to these controls. If this happens, switch to mobile data, to restart the profile with your app device.



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ExperienceIQ: Enhanced Parental Control Profile details



Restrictions allow you to restrict access to specific content, applications and websites for a profile you have set up.

Safe Search blocks harmful or offensive content when searching Google, Bing and YouTube.

YouTube Restriction also blocks all comments on videos which often include inappropriate language.

Content Restrictions allow you to block content by age or specific categories such as violence.

Applications allows you to block access, approve access or set time limits for specific applications by entering the name of the application.

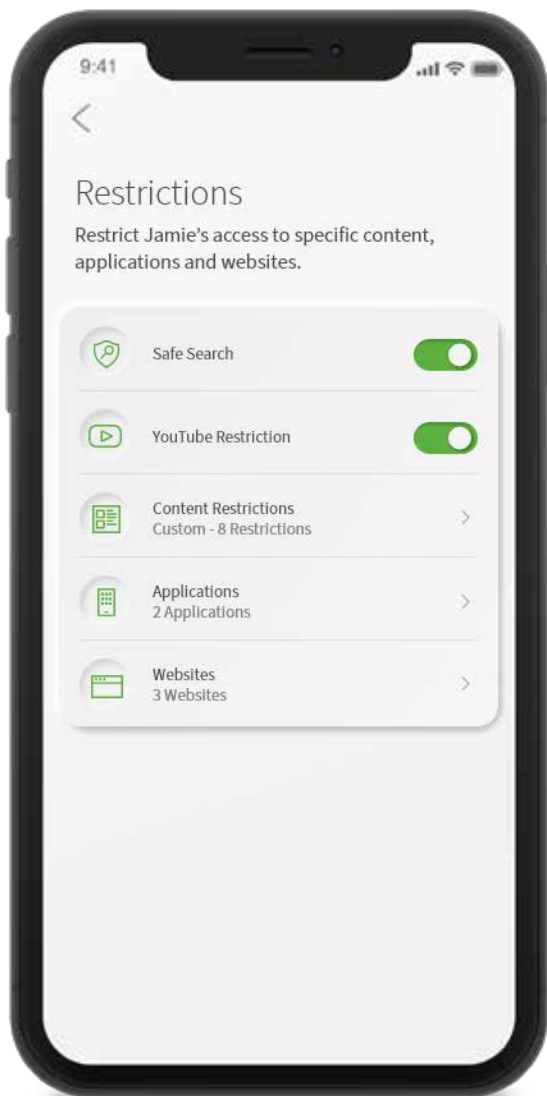
Websites allows you to allow or block specific websites.



SET-UP GUIDE

ExperienceIQ:

My Priorities Activity and Device Prioritization



From any profile or the Things tab, tap into a device to access Network Priority to view activity and device prioritization settings.

By default, activity priorities on the Wi-Fi network are organized according to a combination of common activities. You can prioritize the activities by ordering them from top to bottom with the most important activities on top. Once set, My Priorities will do all the work to prioritize traffic to your activities.

You can schedule an alternative activity list during certain times and days of the week. Up to three different schedules are supported.

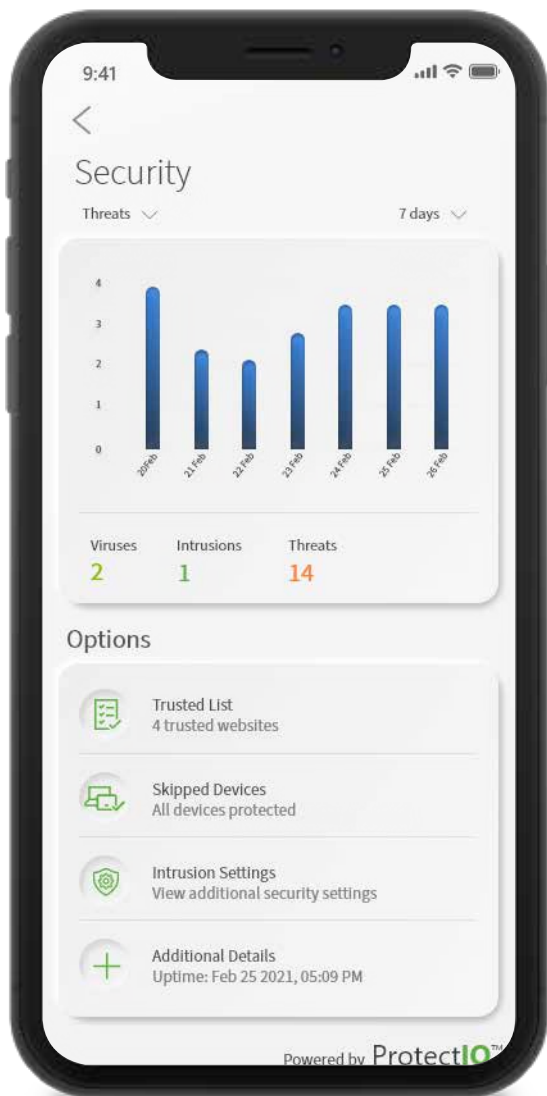
Prefer to prioritize by device regardless of what activity those devices are performing? By tapping Devices, you can select up to 5 devices to prioritize over all others on the Wi-Fi. You can even set a timer to reset the priority once the time is expired. For example, if you want to use your Sonos surround sound while you stream Netflix on your smart TV for family movie night, you can set priority to just those devices.

Device priorities can also be made permanent. Device priorities work in conjunction with the activity priorities and share the fastest network traffic queue. This means you get the most bandwidth and lowest latency on the devices and activities you set.



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ProtectIQ: Network Security



If you subscribe to ProtectIQ Network Security from your service provider it is working quietly in the background on your GigaSpire to provide an extra layer of protection against malicious traffic.

Data coming into your network will be scanned for viruses and other malicious content and you will receive a notification if content was blocked for some reason. This will show as a notification within the ProtectIQ main menu item in your app.

No action is needed when you receive an alert. These threats are automatically blocked from entering your network.

To view your security status, select My Network from the dashboard. Select Networks and your home network. On the Security tab, you will see the last update.

Select Security to view the latest results. You can also select Options including:

Trusted List shows items you have selected as trusted in your notifications screen.

Skipped Devices allows you to select devices that will be skipped during security scans.

Intrusion Settings allow you to enable an added layer of protection. Enable both options for the ultimate protection.

Additional Details provides additional information including packets analyzed and the total number of threats detected and blocked.

Note: Do not remove device level protection for anti-virus and malware.